

# Mind NDIS-funded services 2022-23



This document details the NDIS line items most commonly used by Mind and that we are registered to deliver.

It is not a complete list of psychosocial supports; if there is a support you are seeking from Mind that is not listed in this document, please call Mind Connect on 1300 286 463.

In general, the prices listed below are the National prices. Where state-based prices apply, the correct prices for Victoria and Queensland are listed.

### Support Coordination

#### Capacity Building funding

If travel is applicable for a particular service, it is listed in the below table. Travel is charged up to 30\* minutes of the worker's travel time to the customer. Capacity Building (including allied health) travel can be charged both ways (maximum 30\* minutes each way) if you are returning to the office after proving the support. Travel must be rostered separately but is charged at the same price of the support type being delivered. If agreed, you may be charged for kilometres travelled at \$1 per kilometre

What we call it	NDIS name	NDIS line item	Price per hour	Activity based transport	Can provider travel be charged?	Provider travel – non-labour costs	Non face-to-face	NDIA report writing
Support coordination	<i>Support Coordination</i> - Coordination of supports	07_002_0106_8_3	\$100.14	Not applicable	Yes	Yes	Yes	Yes
Provider Travel – Non-labour costs	Provider Travel – Non-labour costs	07_799_0106_6_3	\$1/km	Not applicable	Yes	Not applicable	Not applicable	Not applicable
Specialist support coordination	<i>Support Coordination</i> – Specialist support coordination This service may also be delivered using Core funding if appropriate to your needs.	07_004_0132_8_3	\$190.54	Not applicable	Yes	Yes	Yes	Yes
Provider Travel – Non-labour costs	Provider Travel – Non-labour costs	07_799_0132_8_3	\$1/km	Not applicable	Yes	Not applicable	Not applicable	Not applicable

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Recovery Retreats

Recovery Retreats use the Short Term Accommodation funding type.

### Core funding

What we call it	NDIS name	NDIS line item	Price per day	Activity based transport	Can provider travel be charged?	Provider travel – non-labour costs	Non face-to-face	NDIA report writing
Recovery Retreat, respite trip or camp	STA and Assistance (inc Respite) - 1:4 - Weekday	01_045_0115_1_1	\$626.62	Not applicable	No	Not applicable	No	No
Recovery Retreat, respite trip or camp	STA and Assistance (inc Respite) - 1:3 - Weekday	01_062_0115_1_1	\$771.24	Not applicable	No	Not applicable	No	No
Recovery Retreat, respite trip or camp	STA and Assistance (inc Respite) - 1:2 - Weekday	01_054_0115_1_1	\$1,060.48	Not applicable	No	Not applicable	No	No
Recovery Retreat, respite trip or camp	STA and Assistance (inc Respite) - 1:1 - Weekday	01_058_0115_1_1	\$1,928.20	Not applicable	No	Not applicable	No	No
Pre-planning	Access Community Social and Rec Activ - High Intensity - Weekday Daytime - TTP	04_400_0104_1_1_T	\$69.15 per hour	Yes	Yes	Yes	Yes	No

## Allied Health

Travel may be charged both ways (maximum 30\* minutes each way) if the worker returns to the office after providing you support. Travel is charged at the same hourly rate of the support type being delivered.

### Capacity Building funding

What we call it	NDIS name	NDIS line item	Price per hour	Activity based transport	Can provider travel be charged?	Provider travel – non-labour costs	Non face-to-face	NDIA report writing
Development of a positive behaviour support plans	Specialist behavioural intervention support	11_022_0110_7_3	\$214.41	Not applicable	Yes	Yes	Yes	Yes
	Behaviour management plan including training in behaviour management strategies	11_023_0110_7_3	\$193.99	Not applicable	Yes	Yes	Yes	Yes
Counselling	Assessment Recommendation Therapy or Training - Counsellor	15_043_0128_1_3	\$156.16	Not applicable	Yes	Yes	Yes	Yes
Evidence based therapy including dialectical behaviour therapy (DBT) or cognitive behaviour therapy (CBT) provided by a psychologist	Assessment Recommendation Therapy or Training - Psychologist. To be delivered by a psychologist.	15_054_0128_1_3	\$214.41	Not applicable	Yes	Yes	Yes	Yes

What we call it	NDIS name	NDIS line item	Price per hour	Activity based transport	Can provider travel be charged?	Provider travel – non-labour costs	Non face-to-face	NDIA report writing
Occupational therapy assessment provided by an occupational therapist or other discipline (not a psychologist)	Assessment Recommendation Therapy or Training - Occupational Therapist	15_617_0128_1_3	\$193.99	Not applicable	Yes	Yes	Yes	Yes
Social Work	Assessment Recommendation Therapy or Training - Social Worker	15_621_0128_1_3	\$193.99	No	Yes	Yes	Yes	Yes

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Individualised Living Options

*Individualised Living Options (ILO)* is an NDIS Home and Living support that lets participants choose the home they live in and set up supports in the way that best suits them. ILOs enable participants to work out how they want to live, where they live and who they live with. Participants can share their home with friends, housemates, live in the home of a host family or on their own with a variety of individualised supports.



ILOs are funded in two parts; the first part is all about exploring and designing the supports at home, and the second part is funding to put those supports in place. ILO funds cannot be used for a participant's rent or mortgage payments.

If travel is applicable for a particular service, it is listed in the below table. Travel is charged up to 30\* minutes of the worker's travel time to the customer. Core travel can only be charged one way. Travel must be rostered separately but is charged at the same price of the support type being delivered.

What we call it	NDIS name	NDIS line item	Price per hour	Activity based transport	Can provider travel be charged?	Provider travel – non-labour costs	Non face-to-face	NDIA report writing
Individualised Living Options – Exploration and Design	<i>Individualised Living Options – Exploration and Design</i>	01_850_0106_1_1	\$100.14	Not applicable	Yes	Yes	Yes	Yes
Individualised Living Options – Support Model	<i>Individualised Living Options – Support Model</i>	01_851_0115_1_1	Quoted Support	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Establishment fee

### Core funding

The establishment fee is intended to cover costs in establishing supports with new customers. These items only apply when delivering supports through *Assistance with daily life* or *Assistance with social and community participation*. We must be delivering at least 20 hours of support per month for at least three consecutive months to be eligible to charge the establishment fee. The fee can only be charged once for each customer.



What we call it	NDIS name	NDIS line item	Price per hour	Activity based transport	Can provider travel be charged?	Provider travel – non-labour costs	Non face-to-face	NDIA report writing
Establishment fee	Establishment Fee For Personal Care/Participation	01_049_0107_1_1	\$621.70	Not applicable	No	Not applicable	No	No
Establishment fee	Establishment Fee For Personal Care/Participation	01_049_0104_1_1	\$621.70	Not applicable	No	Not applicable	No	No
Establishment fee	Establishment Fee For Personal Care/Participation	04_049_0104_1_1	\$621.70	Not applicable	No	Not applicable	No	No
Establishment fee	Establishment Fee For Personal Care/Participation	04_049_0125_1_1	\$621.70	Not applicable	No	Not applicable	No	No

## Mind NDIS services price list – 2022-23

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This document details the NDIS line items most commonly used by Mind in delivering NDIS services. While it covers most line items, it is not a complete list.

If you have a specific question around which line items Mind is registered for, please Contact Mind Connect on 1300 286 463.

### Definitions

**Temporary transformation payment (TTP)** - The NDIA has provided the TTP as a conditional loading will assist providers to continue transforming their businesses in the move towards a more competitive marketplace. It only relates to specific attendant care and community participation supports.

**Modified Monash Model (MMM)** - The NDIA uses the Modified Monash Model (MMM) to determine regional, remote and very remote areas using a scale based on population size and locality. MMM 1 to MMM 3 refers to metropolitan area, MMM 4 to MMM 5 are regional areas. MMM 6 and MMM 7 refer to remote and very remote areas.

**Provider Travel** - Provider travel refers to costs associated with a worker's journey to provide supports directly to an NDIS participant and is categorised into two types; labour costs (time) and non-labour costs (km and other expenses). Labour costs are recorded and billed against the support item being delivered and is indicated as travel in billing. Non-labour costs are recorded and billed against the Provider Travel – Non-labour cost support item that is aligned to eligible support items. The ability to bill for provider travel is dependent on the eligibility of the support item being used to deliver support.

**Activity-Based Transport** - Activity-based transport (ABT) refers to expenses outside of a worker's time that are incurred during a service period due to transporting the participant. ABT is recorded and billed against the ABT support item that is aligned to the support being delivered. The ability to bill for ABT is dependent on the eligibility of the support item being used to deliver support.

### Billing for non-direct supports

The following non-direct elements of services may be delivered for specified services only. These items will be listed individually on any rosters, Mind NDIS log sheets and within NDIS billing processes. An overview of the non-direct elements of service is below.

#### Provider travel – labour costs (time)

Charging for provider travel is only applicable for an NDIS line item if it is flagged as applicable in the this document.

In general, travel is charged differently for Core and Capacity Building (including allied health) supports. Provider travel for Core supports can only be charged for provider travel to the location of the customer appointment. Provider travel for Capacity Building (including allied health) supports can be charged for travel both to the customer appointment and travel to return to the office.



### **Provider travel – non labour costs**

Charging for provider travel – non-labour costs is only applicable for an NDIS line item if it is flagged as applicable in this document. Provider travel – non-labour costs covers the additional costs of travel outside of the worker’s travel time.

Mind will charge \$1.00 per kilometre (km) of travel per eligible service.

### **Billable non-face-to-face support (non f2f)**

Not all non-face-to-face activities are billable; activities such as rostering, scheduling of appointments, or administration related to log sheets or service agreements should not be claimed as billable time. Activities that can be claimed should all be specific to the customer (e.g. not a general activity like general training) and related to the support we are providing.

Examples of supports that could be claimed are a case consultation around the specific needs of a customer, writing a report for another worker or provider so you can provide consistent support, research into specific supports for customers, or pre-planning supports, activities or pre-approved activities to assist the customer to re-engage with services when they become unwell.

Time taken to complete these tasks should be claimed against the hour rates for the relevant support type. This time will be rostered separately from direct support time and will be clearly identified as billable non-face-to-face supports.

### **NDIA report writing**

Employees providing NDIS support will be required to provide reports from time to time to both the NDIA and NDIS customers. Charging for NDIS report writing supports is only applicable for an NDIS line item if it is flagged as applicable in this document.

Time taken to complete these reports is billable for applicable NDIS line items and should be claimed against the hourly rate for the relevant support item. These supports should be discussed and agreed with the customer in advance. This time will be rostered separately from direct support time and will be clearly identified as report writing.

Billable report types include reports required at the commencement of a plan outlining the customer’s objectives and goals, the completion of necessary reports for the plan review process, functional assessments, reports making recommendations about a customer’s ongoing supports needs, and any other requested reports that are required in the customer’s plan.

## **Activity based transport**

Activity based transport can be charged when a customer requests that we transport them to, or from, or as part of, a community participation support. Charging for activity based is only applicable for an NDIS line item if it is flagged as applicable in this document.

Mind will charge \$1.00 per kilometre (km) of transport provided for eligible service.

## Special billing codes

**Temporary transformation payment (TTP)** - The NDIA provides a conditional loading to help previously block-funded providers cover the costs of transforming their businesses to be able to operate in an open marketplace. It only relates to specific attendant care and community participation supports.

**Modified Monash Model (MMM)** - The NDIA uses the Modified Monash Model (MMM) to determine regional, remote and very remote areas using a scale based on population size and locality. MMM 1 to MMM 3 refers to metropolitan area, MMM 4 to MMM 5 are regional areas. MMM 6 and MMM 7 refer to remote and very remote areas. The scale is used in calculating travel costs.

## Billing for non-direct supports

There are costs of service delivery that are not accounted for in direct contact hours. The below items can be billed for some specified services only. When these are charged, they will use the same NDIS line items and rate as the direct service delivery component.

### Provider travel (travel)

We will only be providing limited home appointments at this time in line with Government social distancing rules.

Charging for provider travel or travel is only applicable for an NDIS line item if it is identified in the following tables outlining the NDIS-funded services that Mind offers.

In general, travel is charged differently for Core and Capacity Building (including allied health) supports. Provider travel for Core supports can only be charged for provider travel to the location of the customer appointment. Provider travel for Capacity Building (including allied health) supports can be charged for travel both to the customer appointment and travel to return to the office. If you are unsure of whether the service you receive is billed against your Core or Capacity Building budget, speak to your key support worker or another Mind centre staff member who will be able to clarify this for you.

### Billable non-face-to-face support

Examples of supports that can be billed include a case consultation around the specific needs of the customer, writing a report for another worker or provider to facilitate consistent support, research into specific supports for the customer, or pre-planning supports, activities or pre-approved activities to assist the customer to re-engage with services when they become unwell.

Time taken to complete these tasks is billed as per the hourly rates for the relevant support type. This time will be rostered separately from direct support time and will be clearly identified as billable non-face-to-face supports.

If applicable to your situation, these supports will be discussed and agreed with you in advance.

### NDIA report writing

Employees providing NDIS-funded support are required from time-to-time to provide reports to both the NDIA and to NDIS customers. Billable report types include reports required at the beginning of a plan to outline the customer's objectives and goals, reports for the plan review process, functional assessments, reports making recommendations about a customer's ongoing supports needs, and any other requested reports that are required in the customer's plan.

Charging for NDIS report writing is only applicable for an NDIS line item if it is flagged as applicable in the following tables, and will be billed as per the hourly rate relevant to the specific line item. These supports will be discussed and agreed with you in advance.